



**Chair:** Jim Brown

**Present:**

Ash Mithani (Calgary Transit Access)  
 Nicole Lord (Community Advocate)  
 Ermira Kusari (CAN)  
 Brittany McFarlane (DDRC)  
 Pratibha Singh (ILRCC)

Karly Ross (Bike Calgary)  
 Dan Pederson (Community Advocate)  
 Jim Brown (Community Advocate)  
 Colleen McGann (Community Advocate)

Land Acknowledgement  
 Welcome and Introductions

July meeting minutes - Approved

**1.CTA Updates – May 2021**

- Trips provided: 39,904 trips.
- On-time performance: 95.36 %.
- Cost per trip: A decrease from the previous month.
- On Board times: (see pie chart attached).
- Call times: Average delay was 1:10 with 89.16% of the calls being answered under 3 minutes. Calls received: 26,503. Looking to hire more call center agents.
- Web bookings: increased
- 34 commendations and 17 concerns.
- Driver training: 44 (refreshers, Checkers training drivers on the LINK project via the videos that have been made available)

**Discussion:**

- As restrictions are lifted, a discussion around making masks optional is currently under way however the drivers will continue to wear them. There is currently nothing concrete on the topic.
- Distancing will be applied as much as possible when possible, however that depends on the number of the trips being booked and the fleet size.

**Letter to minister Sawhney**

- The letter has been finalized and sent to Minister Sawhney and as the table will be kept posted when we hear back.

**Connecting with Politicians as civic elections near**

- As a collective table, we should seek input from the Mayoral candidates in different wards as to their views on the issues that matter to us such as Low-Income Transit Pass.
- AAN has partnered with VAD to host panel discussions/webinars in major cities across Alberta with mayoral candidates to discuss issues that persons with disabilities face and their plans to address them if they are elected.
- Suggested that a subcommittee be formed to work more frequently and speed up the process for the letter writing campaign to candidates. During the July meeting, subcommittee volunteers that came forward to lend their support were: Dan Pederson, Nicole Lord and Karly Ross. Ermira will follow up with a poll for any other members that are interested and also propose some dates and times for the week of August 30 – September 3 for the first meeting of the subcommittee.

### **Bike Calgary - Shared Pathways: Preliminary Survey Results**

- Survey respondents consisted of AAN members and Bike Calgary members.
1. How often do you travel on Calgary's shared pathways? Shared pathways, also known as multi-use pathways, are usually paved with asphalt, often with a yellow line down the middle. They follow or run through parks, rivers, and roadways around the City.

#### **AAN members**

- At least every day: 26.9%
- At least once a week: 46.2 %
- At least once a month: 19.2 %
- Very rarely (less than once a month): 7.7 %
- Never: 0%

#### **Bike Calgary members**

- At least every day: 33.3%
- At least once a week: 66.7 %

2. How do you most often use Calgary's shared pathways? \*

#### **AAN members**

- Bicycle, Scooter, Rollerblades, or Skateboard: 61.5%
- Wheelchair (hand powered or power assisted): 7.7%
- Walking, Jogging, or Running: 50%
- Handcycle: 3.8 %
- Handcycle (disabled – paracycling) – 3.8%

#### **Bike Calgary members**

- Bicycle, Scooter, Rollerblades, or Skateboard: 88.9%
- Wheelchair (hand powered or power assisted): 11.1%
- Walking, Jogging, or Running: 33.3%

August 11, 2021

3. What are some barriers that prevent you from feeling safe and/or comfortable using Calgary's shared pathways?

**AAN members**

Missing pathway links/connections to your home or destination: 40%

Unsafe intersections or road crossings: 32%

The high amount of people using the pathways: 60%

The speed of people using the pathways: 56%

Improper pathway etiquette (unsafe passing, unpredictable behavior, travelling the wrong way, etc.): 64%

Maintenance of pathways (snow, loose gravel, drainage, etc): 40%

Physical barriers (steep slopes, lack of curb cuts/ramps, poor surfacing, gates or bollards, etc.): 32%

Low vision or hard of hearing: 16%

People walking on paths des...: 4%

At times they are not wide enough: 4%

Electric scooters: 4%

Careless drivers: 4%

None: 4%

**Bike Calgary members**

Missing pathway links/connections to your home or destination: 62.5%

Unsafe intersections or road crossings: 62.5%

The high amount of people using the pathways: 50%

The speed of people using the pathways: 25%

Improper pathway etiquette (unsafe passing, unpredictable behavior, travelling the wrong way, etc.): 62.5%

Maintenance of pathways (snow, loose gravel, drainage, etc): 50%

Physical barriers (steep slopes, lack of curb cuts/ramps, poor surfacing, gates or bollards, etc.): 50%

Low vision or hard of hearing: 12.5%

Dogs on leashes crossing: 12.5 %

Cross slopes: 12.5 %

**Link to the AAN Transportation table folder on the Shared Google Drive:**

<https://drive.google.com/drive/folders/1IJPDPH9IXeWoinn2KIIGKc9iP1isatse?usp=sharing>

Wrap-Up/Adjournment

**Next meeting:**

**Date:** September 8, 2021

**Time:** 11:00 AM – 1:00 PM

**Location:** Zoom