

**Chair:** Jim Brown, Mezaun Lakha-Evin

**Present:**

Ash Mithani (Calgary Transit Access)  
Nicole Lord (Community Advocate)  
Ermira Kusari (CAN)  
Jim Brown (Community Advocate)  
Brittany McFarlane (DDRC)

Karly Ross (Bike Calgary)  
Dan Pederson (Community Advocate)  
Nikki Stevens (Between Friends)  
Mezaun Lakha-Evin (CPA/CAN)  
Johnathan van Heyst (Bike Calgary)

Land Acknowledgement  
Welcome and Introductions

May meeting minutes - Approved

**1.CTA Updates – May 2021**

- Trips provided: 31,596 trips.
- On-time performance: 96.67 %.
- Cost per trip: A decrease from the previous month.
- On Board times: (see pie chart attached).
- Call times: Average delay was 29 seconds with 96.32% of the calls being answered under 3 minutes. Calls received: 20,969. Have not hit the goal of 2000 trips/day yet but as more people are receiving their vaccines, an increase in ridership is expected.
- Web bookings: a slight decline from April. Will be updating the scheduling software for web booking to make it easier for user to use it.
- 26 commendations and 9 concerns.
- Driver training: 44 (refreshers, Checkers training drivers on the LINK project via the videos that have been made available)

**Discussion:**

- 1. As agencies are reopening and people will be going to programs, how do you suggest agencies inform the CTA?**

It is important to inform CTA in advance so they can be prepared from their end. Booking is still 4 days in advance unless there is a subscription.

**Action plan to extend provincial reach for the AAN Transportation table**

- Reach out to non-profit organizations and governmental bodies.
- Table members are encouraged to suggest community members or agency representatives across Alberta to join our table. Referral contact info can be filled in directly into the shared spreadsheet to facilitate tracking:

<https://docs.google.com/spreadsheets/d/1rpqtcVtQ8CAYxr5uQqP-MwRrSP8r-dvo1wrloRRbQg/edit?usp=sharing>

July 14, 2021

- The CSS Minister has taken over the portfolio of the Minister of Transportation, Rajan Sawhney. Suggested that we extend an invitation to the new Minister to attend a Transportation table meeting in September.
- Suggested that we write a welcome letter to Minister Sawhney – Jim will edit and adapt the letter that we originally drafted for Minister McIver last month.
- Mezaun has reached out to a number of municipalities across Alberta to inquire about their Transportation needs and some of them have indicated that they are dealing with a number of issues including funding, lack of accessible buses and taxis, snow clearing, among others. A representative from Lethbridge will be invited to one of the table meetings.

### **Connecting with Politicians as civic elections near**

- As a collective table, we should seek input from the Mayoral candidates in different wards as to their views on the issues that matter to us such as Low-Income Transit Pass.
- Following on the letter writing campaign, we are planning on partnering with VAD to host panel discussions/webinars in major cities across Alberta with mayoral candidates to discuss issues that persons with disabilities face and their plans to address them if they are elected. The goal is to host the panel discussion in September, which you not be too close to the elections but close enough so that people have the information fresh in their minds as they head to the poles.
- Suggested that a subcommittee be formed to work more frequently and speed up the process for the mayoral candidate discussion and the letter writing campaign to candidates. During the meeting, subcommittee volunteers that came forward to ledn their support were : Dan Pederson, Nicole Lord and Karly Ross.

### **Bike Calgary**

- Following the “Shared pathways” panel discussion, Bike Calgary has drafted a survey. The purpose of this survey is to support Bike Calgary's education of safe and responsible use of shared pathways. This information will be used to inform our education campaign by identifying barriers to feeling safe while using shared pathways, highlighting problem areas in Calgary, and allowing us to reach out to individuals who are interested in sharing their stories and experience in more detail.
- Offering to have a one-on-one chat for those interested in sharing their stories on more detail, which will be shared on the Bike Calgary blog and beyond.

#### **- Link to survey:**

<https://docs.google.com/forms/d/e/1FAIpQLSfbSgoRGNCUUSIBbWXE1cGnfkICnDBE704vECmDL7GV7eonRg/viewform>

#### **Link to the AAN Transportation table folder on the Shared Google Drive:**

<https://drive.google.com/drive/folders/1IJPDPH9IXeWoinn2KIIGKc9iP1isatse?usp=sharing>

Wrap-Up/Adjournment

#### **Next meeting:**

**Date:** TBD

**Time:** 11:00 AM – 1:00 PM

**Location:** Zoom