



Chair: Jim Brown, Christopher Gordon

Present:

Ash Mithani (Calgary Transit Access)
 Mezaun Lakha-Evin (AAN)
 Ermira Kusari (AAN)
 Brittany McFarlane (DDRC)
 Christopher Gordon (CNIB)
 Eva Jone (U of C / AAN)
 Amber Staples (Vantage Ltd)

Simerta Gill (U of C / AAN)
 Dan Pederson (Community Advocate)
 Jim Brown (Community Advocate)
 Colleen McGann (Community Advocate)
 Colleen Huston (Action Hall)
 Bonnie Picaud (Fair Fares)

Tony Flores (The Advocate for Persons with Disability - ex officio member)

Land Acknowledgement Welcome and Introductions
September meeting minutes - Approved
<p><u>Tony Flores meeting with the Minister of Transportation</u></p> <p>- The Minister (Minister Sawhney) has requested that a list of issues and potential solutions be provided to her as she adjusts to her new role so that she is aware of the issues and challenges persons with disabilities face in terms of transportation (urban and rural services and supports). The table is encouraged to forward any issues of interest to Tony prior to the October 20th meeting.</p> <p><u>1.CTA Updates – August 2021</u></p> <ul style="list-style-type: none"> - Trips provided: 48,846 trips. - On-time performance: 95.68%. - Cost per trip: A slight decrease from the previous month. - On Board times: (see pie chart attached). - Call times: Average delay was 1:01 with 90.59% of the calls being answered under 3 minutes. Calls received: 33,732. Hired a number of call agents. - Web bookings: increased - 41 commendations and 21 concerns. - Driver training: 37 (refreshers, Checkers training drivers on the LINK project via the videos that have been made available) <p>Discussion</p> <ol style="list-style-type: none"> 1. Are there any specific changes being made for election day on Monday to support voters?

The turnaround time will be quicker (30 minutes, down from 1 hour). If it takes people longer to vote, then CTA will do their best to accommodate the requests.

Accessible Driver Appreciation Week

- AAN, in partnership with VAD, we will be rolling out Accessible Driver Appreciation Week from November 8-14, 2021. Please check out an email received from Ermira with details

Civic elections Letter and Questions

- The letter with 2 questions has been sent to Mayoral and Council candidates running in Calgary. You can check out the responses we have received so far, please visit the AAN Transportation table website page: <https://www.ababilitynetwork.ca/transportation>

Fair Fares – Low Income Transit Pass and Sliding Scale

- Transit story by Mayor Nenshi: <https://www.kapwing.com/videos/6153b945ab81ec00552b9eb6>
- Fair Fares is a subgroup of Fair Calgary Community Voice, made up of people living on low income, people with disabilities, service providers, City of Calgary and anyone is welcome to join the meetings. The work has focused for the past 20 years to get the low income transit pass in Calgary and in the last 4 years has focused on getting the sliding scale for the users of the transit pass. This is a fair and equitable way for everyone to have access to transportation. It benefits around 20,000-25,000 people and it is funded by the City of Calgary and the Provincial Government.
- For 2021 the prices for each band are: \$5.45 (A), \$38.15 (B) and \$54.50 (C) per month, dependent on how much a customer earns.
- The one price system (as proposed by the table in the question to the Mayoral and Councillor candidates) was in place in the past and if it were to be restored back, then it would cost \$55 (half of the regular adult transit pass). Therefore, it could be a dangerous request.
- Since its introduction, growth in both pass sales and number of persons accessing the pass has doubled. In 2016 213,000 passes were sold to 33 thousand persons. In 2019 over 465,000 passes were sold to 68,000 persons. The sliding scale has provided greater access for more persons experiencing low income to access the LITP and the resulting community participation. LITP customers have indicated they have easier access to medical and other appointments, easier access to family and friends, more easily travel to seek employment and that the sliding scale pass saves them money (92 per cent of customers surveyed indicated that the sliding scale save their household money, which they used primarily to buy other necessities or pay down debt).
- People have to apply to Fair Entry to access the various subsidy programs. In the past, they have had to apply to each subsidy program separately. Fair Entry is separate from the Sliding Pass.
- When applying to Fair Entry, you can check via your Calgary ID the subsidies that you qualify for.

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- For people that are on AISH, the household income is not taken into consideration, but proof of rent is required.
- Soon, those interested and with access to a credit card will be able to purchase their pass via My Fare app, and it is meant to complement and not replace the in-person purchases.
- Suggested that those interested in purchasing a yearly pass, have the opportunity to do so.
- <https://www.calgary.ca/csps/cns/neighbourhood-services/programs-and-services-for-low-income-calgarians.html?redirect=/fairentry>
- <https://www.calgarytransit.com/fares---passes/my-fare.html?redirect=/myfare>

Transit Green Line

- You can stay informed regarding the project by signing up for the newsletter: <https://www.calgary.ca/content/www/en/home/green-line/green-line-contacts.html>
- CBC did interviews with what they consider the top 5 candidates for Mayor in Calgary on the topic of the Green Line: <https://www.cbc.ca/news/canada/calgary/calgary-mayoral-candidates-2021-1.6202242>
- More info on the Green Line: <https://www.calgary.ca/green-line.html>

Link to the AAN Transportation table folder on the Shared Google Drive:

<https://drive.google.com/drive/folders/1IJPdPH9IXeWoinn2KIIGKc9iP1isatse?usp=sharing>

Wrap-Up/Adjournment

Next meeting:

Date: October 10, 2021

Time: 11:00 AM – 1:00 PM

Location: Zoom